

## **DATA EXTRACTION/ANALYTICAL SOLUTION (SMART PROCESS APPLICATION)**

Our solution is able to extract data from source and convert it into manageable file formats (XML, txt and csv) which can then be mapped, processed and sent to output, archive or loaded directly into your ERP for smart business processes. It also simplifies the business-critical interactions regardless of how, when and where they occur. Information from virtually any source can be captured, extracted, perfected and instantly integrated at any point in a business process to simplify the customer's first interactions with a company.

### **Multichannel Capture & Mobile**

Paper documents are captured using production scanners for high-volume, batch processing needs. Electronic content is captured from emails and attachments, web portals, text messages and data streams. Multi-function peripherals, desktop scanners and faxes are used at distributed sites. And mobile devices capture information virtually anywhere. Once captured, the content is automatically extracted and perfected.

### **Business Process Management**

The software initiates and executes the downstream processes needed to collaborate with customers to resolve inconsistencies, capture missing or trailing information, obtain approvals or send it to the appropriate system of record. This includes the ability to automate unpredictable, loosely structured processes that are subject to change. Businesses become more informed for faster and better decisions.

### **Process Intelligence & Analytics**

By combining discovery and monitoring capabilities with rich business intelligence and data integrations tools, we provide business operations visibility in a single, unified solution. Businesses can quickly analyze and act upon information to ensure compliance, reduce risk and gain real-time insights that help achieve operational excellence.

### **Information Integration**

We can automate the acquisition and integration of information, especially from websites and portals, to an organization's business applications—all without manual coding. Our software accelerates the process by accessing hard to reach data and files from disparate sources and connecting the information to enterprise applications through APIs that make it easily accessible, regardless of where it resides.

Our smart process applications support business activities that are people-intensive, highly variable, loosely structured and subject to frequent change. It combines capture, process management, data integration, analytics, electronic signature verification and built-in mobile capabilities for streamlined development and faster time to market. With our solution, a business can invest in a single, scalable solution to optimize and automate both predictable and unpredictable processes.

We provide smart process applications that transform and simplify the business critical First Mile™ of information intensive customer interactions. Through a single, centrally managed platform, we combine market leading capture, process management, analytics and mobile capabilities that enable organizations to increase their responsiveness to customers, provide

better service, gain a competitive advantage and better grow their businesses while reducing operating costs.

## **BENEFITS**

- ✓ Deliver Enterprise Agility
- ✓ Increase Customer Intimacy
- ✓ Achieve Operational Excellence
- ✓ Improve Information Visibility
- ✓ Easily Integrate External Content
- ✓ Dramatically Lower Development Costs